

Terms and conditions of the “Discount for new customers”

§ 1 GENERAL PROVISIONS

1. The organizer of the promotion in the form of premium sales called “Discount for new customers”, hereinafter referred to as the Promotion, is Levann Sp. Z O.O. Bukowińska 24A/117 NIP 5242793099 running an online store at www.foodsbyann.com hereinafter referred to as the “Organizer”.
2. The purpose of the Promotion is to encourage new potential customers to register an account and leave marketing consents to send communications via e-mail and SMS.
3. The duration of the Promotion shall cover the period from January 1, 2025 until further notice, subject to the provisions of §3 item 8 of the Regulations
4. The Promotion is organized on the organizer's website and other websites in the foodsbyann.com domain.

§2 RULES

1. In the Promotion, a discount will be sent to each Participant who meets the conditions described in **§3**

§3 CONDITIONS OF PARTICIPATION AND COURSE OF THE PROMOTION

1. The Promotion is intended exclusively for residents of the European Union excluding Malta and Cyprus as consumers within the meaning of Article 221 of the Civil Code.
2. Employees of the Organizer are excluded from participation in the Promotion.
3. Participation in the Promotion and providing data related to participation is voluntary.
4. In order to participate in the Promotion and to obtain the Prize, the Participant shall, during the period of the Promotion:
 - Register a new account in the Foods by Ann online store at <https://foodsbyann.com/client-new.php?register>. If the participant already has an account may participate in the promotion provided that he/she has not made purchases in the Foods by Ann store within the last year.
 - Express consent to receive e-mail and SMS newsletters (possibility of later withdrawal).
 - Make a first purchase of at least PLN 300 gross.
5. Performing actions listed in paragraph 4 will send the user a discount code for 100zł. Performing the actions listed in paragraph 4 will send the user a discount code for 100 PLN, which can be used for further purchases within 3 months, with a minimum value of 300 PLN gross.
6. The received Prize in the form of a discount code will be sent to the user to the e-mail address provided at the time of registration.
7. The discount will not be combined with other promotions, and its use is voluntary.

§4 COMPLAINT PROCEDURE

1. All complaints regarding the way the Promotion is carried out Participants should submit in writing or by e-mail to: shop@foodsbyann.com.
2. The complaint should include the name, surname and exact address of the Participant and a detailed description and justification of the complaint.

3. Complaints will be considered by the Organizer within 7 (seven) days from the date of their arrival.
4. The participant will be notified of the manner of processing the complaint by registered mail or by email depending on the form of the complaint submitted to the address provided in the application, within 7 (seven) days from the date of consideration of a given complaint.
5. Claims not considered or taken into account in the complaint procedure may may be asserted before a common court of law.

§5 FINAL PROVISIONS

1. These Regulations are available at the following address:
https://100.foodsbyann.com/regulamin_promocji_rabat_dla_nowych_klientow_en.pdf
2. The Organizer reserves the right to make changes to these Regulations, at any time without giving any reason. Changes in the Regulations, however, cannot violate the rights acquired by the Participants.

§6 PRIVACY POLICY

Privacy policy is available at:

<https://foodsbyann.com/Privacy-Policy-cterm-20.html>